

Terms and Conditions

1. These general conditions apply to all offers and agreements, unless otherwise agreed in writing. By placing an order, the buyer agrees to the terms of ZANIDA art nouveau & art deco.
2. The purchase is final at the moment an order confirmation is sent to to the buyer via e-mail.
3. We guarantee the authenticity and quality of the objects and the accuracy of the description. All items are in good condition, unless otherwise indicated. Sometimes we choose to offer rare items despite small defects. In this case, the defects are mentioned and photographed. The pictures of the objects are part of the description. Colors in the photographs can sometimes vary slightly from actual colors. Dimensions shown in centimeters.
4. We reserve the right to change prices, excluding items for which a contract was already concluded with a buyer.
5. All prices are in euros, including VAT.
6. Payment can be made in the following ways:
 - a. cash on pickup
 - b. bank transfer
 - c. Paypal (for EU countries, the buyer pays for additional costs)
 - d. COD
7. Contracts for which payment is not received within two weeks automatically expire.
8. Purchased items can be picked up by appointment or sent. ZANIDA offers several options for sending and will consult this in writing by the buyer. The buyer pays for shipping and any insurance costs. In choosing non-traceable shipping we are not liable for the loss of an item with the carrier.
9. The buyer pays only actual shipping costs and no additional packaging or administration costs. We strive to post your order within 3 business days after receiving the payment, except during holidays.
10. If the buyer has received the order and is not satisfied, only after contacting us the object may be returned to us within 7 days. The total amount minus shipping costs

will then be refunded within 7 days. Items must be well packed and returned in same condition as prior to the sale. ZANIDA is not responsible for the loss of a return. In case of refused shipment, the buyer is obliged to pay for shipping, administration and COD.

11. If the buyer upon delivery finds that an object does not meet the agreement, he / she must indicate this in writing within 7 days, including a description of the defaults. In this case ZANIDA will also refund shipping costs. Patina, discoloration and minor stains or scratches, coherent with the age of the object are no reasons to dissolve the agreement.
12. Force majeure we are not obliged to fulfill our obligations. The obligation in this case is suspended for the duration of the circumstances. Force majeure does include:
 - a. carrier strike
 - b. fire
 - c. failure (telecommunications) networks or connections
13. In a dispute Dutch law applies. Disputes can be submitted to the competent court in the Netherlands.
14. Any personal information you provide will not be passed on to others.
15. ZANIDA Art Nouveau & Art Deco is located at Jonge Arnoldusstraat 48, 1501VV Zaandam, The Netherlands. Registration with the Chamber of Commerce under number 52420043. VAT number (NL) 190581220B01.